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## Modern Logistics & Supply Chain Management

# ML & SCM

Introduction to  
Modelling

Dr. Wolfgang Garn  
Winter 2016

*"Management by objectives works  
if you first think through your objectives.  
Ninety percent of the time you haven't."*  
Peter Drucker

*As gold which he cannot spend  
will make no man rich,  
so knowledge which he cannot apply  
will make no man wise.*  
Samuel Johnson: The Idler No. 84

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## Learning Objectives

- To apply the Supply Chain Analytics Process
- To construct simple models
- To do a break-even analysis
- To identify SCA techniques & applications

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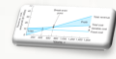

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## Contents

- SCA Process
  - Approach
  - Process
  - Example
- Break-Even Analysis
  - Model construction
- Techniques and Applications

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### Supply Chain Analytics Approach

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- Supply Chain Analytics uses a **scientific approach** to solving **management** problems.
- It is used in a *variety of organisations* to solve *many* different types of problems.
- It encompasses a *logical mathematical* approach to problem solving.
- Supply Chain Analytics is a part of Management Science
- Management science is also known as operations research, quantitative methods, decision science, etc.

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### Supply Chain Analytics Process

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graph TD
    Observation --> ProblemDefinition[Problem definition]
    ProblemDefinition --> ModelConstruction[Model construction]
    subgraph CoreManagementScienceTechniques [Core Management Science Techniques]
        ModelConstruction
    end
    ModelConstruction --> Solution
    Solution --> Implementation
    Implementation -.-> Observation
  
```

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### SCA Process

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- 1. Observation**  
Identification of a problem that exists (or may occur soon) in a system or organization.
- 2. Definition of the Problem**  
problem must be clearly and consistently defined, showing its boundaries and interactions with the objectives of the organization.

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## SCA Process

- 3. Model Construction**  
Development of the functional mathematical relationships that describe the decision variables, objective function and constraints of the problem.
- 4. Model Solution**  
Models solved using management science techniques.
- 5. Model Implementation**  
Actual use of the model or its solution.

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## Example – observe & define (1 of 3)

- Information
  - Business produces Basmati rice bags
  - Product costs £5 to produce
  - Product sells for £20
  - One bag requires 22 pounds of grain to make
  - Company has 1100 pounds of rice grain per day
- Business problem
  - Determine the number of units to produce to make the most profit, given the limited amount of rice grain available.





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## Example – Model Construction

**Variables:**  $x$  = # units to produce (decision variable)  
 $z$  = total profit (in £)

**Model:**  $z = £20x - £5x$  (objective function)  
 $22x = 1100$  lb of rice grain (resource constraint)

**Parameters:** £20, £5, 22 lb, 1100 lb (known values)

**Formal Specification of Model:**

$\max_x \{20x - 5x : 22x = 1100\}$  or **maximise**  $20x - 5x$   
**subject to:**  $22x = 1100$

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Example – Model solution

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Solve the constraint equation:

$$22x = 1100$$

$$(22x)/22 = (1100)/22$$

$$x = 50 \text{ units} \quad \text{Solution}$$

Substitute this value into the profit function:

$$z = £20x - £5x$$

$$= (20)(50) - (5)(50)$$

$$= £750 \quad \text{Solution value}$$

**(Produce 50 units, to yield a profit of £750)**

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**Model Building:**  
**Break-Even Analysis (1 of 6)**

- Used to determine the *number of units* of a product to sell or produce that will **equates total revenue with total cost**.
- The *volume* at which **total revenue equals total cost** is called the break-even point.
- Profit at break-even point is zero.

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**Model Building:  
Break-Even Analysis (2 of 6)**

**Model Components**

- **Fixed Cost ( $c_f$ )** - costs that remain constant regardless of number of units produced.
- **Variable Cost ( $c_v$ )** - unit production cost of product.
- **Volume ( $v$ )** – the number of units produced or sold
- **Total variable cost ( $vc_v$ )** - function of volume ( $v$ ) and unit variable cost.

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**Model Building:  
Break-Even Analysis (3 of 6)**

**Model Components**

- **Total Cost ( $TC$ )** - total fixed cost plus total variable cost.

$$TC = c_f + vc_v$$

- **Profit ( $Z$ )** - difference between total revenue  $vp$  ( $p$  = unit price) and total cost, i.e.

$$Z = vp - c_f - vc_v$$

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

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**Model Building:  
Break-Even Analysis (4 of 6)**

**Computing the Break-Even Point**

The volume when total revenue equals total cost is called *break-even point*.

$$vp = c_f + vc_v$$

$$vp - vc_v = c_f$$

$$v = \frac{c_f}{p - c_v} \dots \text{the break-even point}$$

Note: when revenues are equal to costs, then the profit is zero.  
 Note 2: It is not a "point" with x and y coordinates

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**Model Building:  
Break-Even Analysis (5 of 6)**

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**Example: Rice company**

Fixed Costs:  $c_f = \text{£}12,000$  per day  
 Variable Costs:  $c_v = \text{£}5$  per bag  
 Price:  $p = \text{£}20$  per bag

The Break-Even Point is:

$$v = \frac{12,000}{20-5} = 800 \text{ bags}$$

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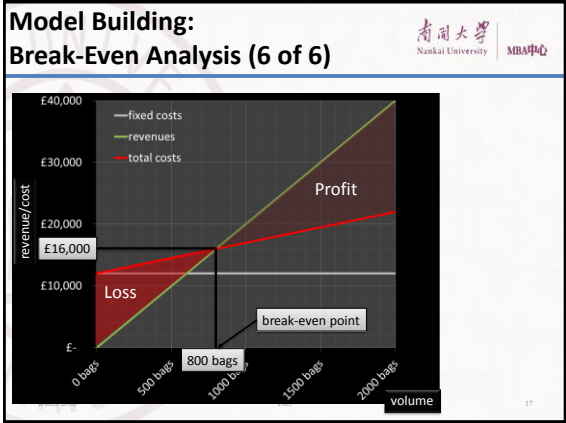
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## SCA Techniques

**Mathematical Programming**

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**Network flows**

**Probabilistic Techniques**

Goal Programming  
 Linear Programming (LP)  
 Integer Programming (IP)  
 Mixed IP (MIP)  
 Nonlinear Programming

Shortest path  
 Maximal flow  
 Assignments  
 Minimum cost flows  
 Project Management

Statistics  
 Waiting Line Systems  
 Decision Analysis  
 Simulation  
 Forecasting

Transportation models  
 Transshipment  
 Assignments

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## Characteristics of Modeling Techniques

- **Linear Mathematical Programming**
  - clear objective; restrictions on resources and requirements; parameters known with certainty.
- **Probabilistic Techniques**
  - results contain uncertainty.
- **Network Flows**
  - model often formulated as graphs

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## Business Use of Supply Chain Analytics

- **Some application areas:**
  - Profitability of businesses
  - Business process optimisation
  - National “grids”
  - Inventory Analysis
  - Production Planning
  - Scheduling
- **Interfaces** - Applications journal published by Institute for Operations Research and Management Sciences (INFORMS)

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### Recap – “the end is near”

- What is Supply Chain Analytics all about?
  - Solving business challenges analytically
- What’s the underlying process?
  - Observe >> define >> model >> solve >> implement
- What’s so “cool” about the Break-Even Analysis?
  - relates revenues & costs, zero profit and loss, ...
- Are there useful MS applications & techniques?
  - Scheduling, inventory, planning, ...
  - Math. programming (LP), decision science, network flows, ...

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### The End

- Any questions?



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### Appendix SCA Process - a bit more detail

- Existing issues, New challenge
  - Raised by top management, observed by OR
- Interview Subject Matter Experts
  - Need to know people who will validate and later implement the challenge
  - Get links to existing data, or ideas for data collection
- Specify challenge
  - Problem specification, scope definition
- Create model
  - A model that describes the essential factors (“usually data independent”)
- Data analytics
  - Collect, analyse and prepare data
- Solution
  - Solve issues or provide solutions to new challenges
  - Usually this includes a set of experiment
  - Present solution to stack holders
- Implementation
  - Define responsibility, oversee, trouble-shoot ad-hock problems
  - Change management

1. Plan
2. Analysis
3. Design
4. Implement

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